

## **CAPITAL GLASS SPLASHBACKS**

Capital Glass Co Ltd;

61a/62 Lower Clanbrassil Street

Dublin 8

Phone 01 4532631

Mobile 087 9883813

[www.capitalglass.ie](http://www.capitalglass.ie)

Dear Customer:

### **GLASSPRODUCT**

The glass used for splashbacks is 6mm toughened opti-white (low iron glass). It is suitable for use behind a hob. Is it not unbreakable but is heat resistant and is five times stronger than normal glass. **No glass is guaranteed not to break.** It is not scratch resistant. **A data sheet on toughened glass is available .**

THIS PRODUCT SHOULD ONLY BE CLEANED USING A SOFT CLOTH OR PAPER TOWEL. NO ABRASIVE MATERIALS SHOULD BE USED. PLEASE CHECK IF YOU ARE USING A CLEANING SOLUTION THAT IT IS SUITABLE FOR GLASS/MIRRORS OR SHINY SURFACES.

Paint on rear comes with 5 year guarantee. It is recommended to seal at bottom near water. Silicone colours only comes in black , white, clear, cream and grey . Customer must request sealing it is not done otherwise.

All painted glass must be fitted with a neutral cure / low modular silicone to prevent paint corrosion.

### **COLOURS**

If customer is picking colours from chart it must be noted that the colour can be diffused and look different when applied to glass due to reflections etc.

We can never guarantee that the colour will match an existing colour of eg: a press or wall i.e colour matching to different materials is not always successful. Often lighting and shadows can make colour look different when glass is fitted, we cannot change the colour once it is signed off.

We recommend in some circumstances to choose a complementary or contrasting colour rather than trying to get an exact match.

**Only Standard RAL colours no speckle or aluminiun included in normal quote.**

Colour Chart is on our website. Fitters will have some samples of popular colours a and colour chart when they measure . Alternatively you can visit our showroom where we have sample colours to look at . Please note we do not give out sample as they are very expensive to make up. If you wish to hold on to sample a deposit of €30 is required. Or we can get one made up for you at the same cost ( take 10 days) .

**When Colour is picked it must be signed off on this sheet.**

## MEASURING AND FITTING

Each piece of glass is made to measure so once it is made it cannot be altered. Prior to measuring the area must be ready i.e all counter tops , sockets , light fittings or tap and shower fitting ( in bathrooms ).

It is not recommended to fit over existing tiles. If wall are off square we will do our utmost to get glass to fit shape .

Every effort is made to get glass lining up and work with the wall space to achieve an acceptable industry norm when fitting glass tiles, stone and wood and achieve no more than 2mm variation on size in any area.

In the event of a shaped extractor fan there is an option to get it fitted in the shaped curve of fan ,behind extractor or just finished straight .

We can sometimes cut down the presses or areas around presses to accommodate the fitting of splashbacks this must be sanctioned by the customer and it must be put on measure up so the office know when pricing.

**UNDER NO CIRCUMSTANCES DO WE: remove customer taps or any electrical fittings that require the services or a different tradesman i.e plumber or electrician.**

Sockets / power points / heating points will be screwed off and re-screwed on. Not replaced or wires disconnected. We will turn off power to sockets prior to doing this. We accept no responsibility for any further problems that may arise whilst carrying out this process.

You must recommend customer contact a plumber or electrician where we see fit. Every effort will be made to liaise with your other tradesman so we can fit the splashback together.

## **HOW DO YOU GET A PRICE/ QUOTATION ?**

What Areas exactly are you looking to put splashback in ?

For kitchens areas we like to quote in advance so you have an idea of price. So send an image and approx sizes.

**These can take over an hour to measure if sockets cut outs or shapes are involved .**

Sometimes we can do an 8.30 am call free of charge as you live local.

Last call is 5 pm to finish at 5.30 lads are on over time rate.

We normally offer 2 hours slots with a 30 min call in advance .

We also cannot guarantee exact time only 1<sup>st</sup> call in the morning . This is obviously because we cannot always calculate how long each call will take and they do a combination fitting and measure up all day long.

Often we are waiting on customer to arrive or vice versa.

Sometimes we have a Saturday Fitting service but not for design/measure up consultations .

The Shop is open Saturday if you want to have a look at samples.

**NB Minimum 3 weeks wait on glass processing at this time ; fitting is then scheduled**

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**SEE OUR NEW WEBSITE or Visit us on Facebook**

**SIGN OR FILL IN & EMAIL AND RETURN TO OFFICE**

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Please note colour on glass Splashbacks may look slightly different than the same colour on a wall or press. Some colours can be diffused by glass. Often lighting and shadows can make colour look different when fitted as would happen in the case of tiles, wallpaper or paint.

I accept above prior to my order :

I Choose Colour Code : \_\_\_\_\_

Signed : \_\_\_\_\_ PRINT: \_\_\_\_\_

Date ; \_\_\_\_\_

Sometimes it is necessary to cut out small pieces off presses or areas around them so the glass will fit “ snugly”. Please sign if you agree to allow our fitter to do this.

NB it is at your own risk .

SIGNED \_\_\_\_\_ PRINT \_\_\_\_\_

Date ; \_\_\_\_\_

**Glass Sizes:** Please ensure details and measurements provided / quoted are correct. Once manufacturing is started we cannot change size or refund once cut. Also note that whilst we endeavour to be as precise as possible when working with glass products , there is an industry working tolerance of +/-2mm due to the difficulties of working with the material and the process it may need to go through.

**Quotations :** Valid only for 3 months. Prices are subject to measurement ( if not done prior to quote). Measuring and fitting undertaken during normal working hours Mon - Fri 9am to 5pm unless otherwise stated.

**Payment Terms**

To place order please reply and pay deposit or provide order number as per payment terms discussed. Non account customers may be required to pay 100% of the invoice at time of ordering. Please note lead times advised will not begin until we receive official order with payment /deposit . Credit / Debit card , Cash & EFT payment are accepted.

**OUR BANK DETAILS :**

AIB, Westend Retail Park, Blanchardstown, Dublin 15  
IBAN: IE81AIBK93251503207034  
BIC: AIBKIE2D