

**CAPITAL GLASS COLOURED / MIRROR
SPLASHBACKS INFORMATION/ SIGN OFF SHEET
2023**

61a/62 Lower Clanbrassil St, Dublin 8

Phone 01 4532631

Email: sales@capitalglass.ie

HOW DO YOU GET A PRICE / QUOTATION?

INFORMATION HELPFUL FOR EMAIL QUOTE:

Please provide what area are you located in, for travel time?
What places exactly are you looking to put splashback in?
So send an image of your kitchen or drawing and approx. sizes. Including all cut out etc.
What product you want i.e. Coloured glass or mirror (see later in this document for more information)

It can take sometimes an hour or so to measure up some kitchen areas, so we ask that you provide as much information on an email possible. We will give you an estimate subject to measurement and we go from there.
Unfortunately we do not call out and measure without giving an idea of cost by email in advance.

Supply only quotations are available if you provide all information and accurate drawing or templates are required to order.

We do not offer a measure up and supply only service only measure supply and fit Each piece of glass is made to measure so once it is made it cannot be altered.

Quotations : Valid only for 30 days Prices are subject to measurement. Measuring and fitting undertaken during normal working hours Mon - Fri unless otherwise stated. We only measure between 9am and 4.30pm Mon – Friday. Fitting at normal rate is the same but they must finish at 5.30 pm depending on length of estimated time required to fit the last call to fit may be about 3pm to finish at 5.30pm.

We normally offer 2 hours slots with a 30 min call in advance for measuring and fitting.

Sometimes we have a Saturday design/measure up consultations. Saturday fitting service is extra cost if you want to book it in.

The Shop is open Saturday 9-1 pm, if you want to have a look at samples and talk to staff about the product.

NOTE TO PROCEED WITH ORDER / MEASURE UP

When we give a written estimate and you are happy with the quotation, before we measure up, a deposit is usually required. The area in question must be completely ready before we call out i.e. all units, counter tops, sockets, light fittings fitted, extractor fans etc fitted and done. The product cannot be drilled or cut after it is made.

It is not recommended to fit over existing tiles. If walls are off square we will do our utmost to get glass to fit shape.

Every effort is made to get glass lining up and work with the wall space to achieve an acceptable industry norm when fitting glass tiles, stone and wood and achieve no more than 2mm variation on size in any area. Often walls are off or presses etc we aim to get it fitting a snug as possible .

In the event of a shaped extractor fan there is an option to get it fitted in the shaped curve of fan, behind extractor or just finished straight. We can sometimes cut down the presses or areas around presses to accommodate the fitting of splashbacks this must be sanctioned by the customer in advance and will be noted when we measure up so the office know when pricing. It must be signed off by customer on separate sheet prior to undertaking.

We do not remove customer taps or any electrical fittings that require the services or a different tradesman i.e. plumber or electrician. Our fitters will advise if this is a requirement when measuring. They will recommend you contact a plumber or electrician where we see fit. Every effort will be made to liaise with your other tradesman so we can fit the splashback together. Heating system dials are especially an issue so discuss with our fitter. In general Sockets / power points / will be screwed off and re-screwed on. Not replaced or wires disconnected. We will need to turn off power to sockets prior to fitting. It is helpful if you have sockets off prior to our arrival and that you check all screws are fitting well as sometime they are threaded and socket need replacing. This is very difficult to do once the glass is fitted

We accept no responsibility for any further problems that may arise whilst carrying out this process.

COLOUR GLASS PRODUCT

The glass used for splashbacks is 6mm toughened opti-white (low iron glass). So colour is as close to RAL paint colour as possible when seen through glass. It is suitable for use behind a hob. Is it not unbreakable but is heat resistant and is five times stronger than normal glass. [No glass is guaranteed not to break. It is not scratch resistant. A data sheet on toughened glass is available.](#)

Glass is Sprayed on one side to create the colour. The product is only suitable for viewing from one side.

THIS PRODUCT SHOULD ONLY BE CLEANED USING A SOFT CLOTH OR PAPER TOWEL. NO ABRASIVE MATERIALS SHOULD BE USED. PLEASE CHECK IF YOU ARE USING A CLEANING SOLUTION THAT IT IS SUITABLE FOR GLASS/MIRRORS OR SHINY SURFACES.

COLOURS

RAL Colour Chart is on our website. Fitters will have some samples of popular colours and a colour chart when they measure. Alternatively you can visit our showroom where we have sample colours to look at. Please note we do not give out sample as they are very expensive to make up. If you wish to hold on to sample a deposit of €30 is required. Or we can get one made up for you at the same cost (take 10 days).

If customer is picking colours from chart it must be noted that the colour can be diffused and look different when applied to glass due to reflections etc. Often lighting and shadows can make colour look different when glass is fitted, we cannot change the colour once it is signed off.

We recommend in some circumstances to choose a complementary or contrasting colour rather than trying to get an exact match.

We can never guarantee that the colour will match an existing colour of eg: a press or wall i.e colour matching to different materials is not always successful. Coloured glass is usually glued up, you cannot see through it. You can get holes drilled and fitted that way if you want.

Only Standard RAL See Colour Chart colours, no speckle or aluminium included in normal quotes.

Paint on rear comes with 5 year guarantee. It is recommended to seal at bottom near water. Silicone colours only comes in black, white, clear, cream and grey . Customer must request sealing it is not done

automatically. All painted glass must be fitted with a neutral cure / low modular silicone to prevent paint corrosion

NB Minimum 4-6 weeks wait on glass processing at this time: fitting is then scheduled ; Please just ask if you require any other information.

When Colour is picked it must be signed off on separate sheet.

We generally **do not fit CLEAR GLASS splashbacks** for the following reasons. Dirt and dust and condensation can get in behind them when we are fitting and after, we cannot avoid this happening. Occurrence of this is often dependent on the area they are fitted . Clear glass must have fixing holes so that they can be secured to the wall and often the dust comes in from the wall fixing.

Steam from cooking or hot tap water can cause condensation can get in behind it. As you can see the wall or wallpaper this can get unsightly over time and mildew etc can occur. This is only an issue with the clear glass. We will supply only clear glass toughened splashbacks if you order and collect. You can fit yourself and remove them yourself if any of the above issue happen.

If you wish to proceed with clear glass. A disclaimer must be signed that you accept risk above and if we have to call out to remove to clean there will be an additional charge each time.

This charge is dependent on size of piece of glass / location for travel time etc.

MIRROR SPLASHBACK

We clearly advise all customer who want to use mirror or antique mirror in an area with any heat eg: Kitchens that there is a higher risk of breakage than with toughened glass. We fit mirror at own risk and cannot accept any responsibility for future cracks or breakages. All mirrors are vulnerable to breakage no matter where they are fitted. We will not fit mirror behind Gas hobs especially as they generate too much heat. We will fit at own risk behind induction or electric hobs but we do recommend a small upstand is fitted first. THIS PRODUCT SHOULD ONLY BE CLEANED USING A SOFT CLOTH OR PAPER TOWEL. NO ABRASIVE MATERIALS SHOULD BE USED. PLEASE CHECK IF YOU ARE USING A CLEANING SOLUTION THAT IT IS SUITABLE FOR GLASS/MIRRORS OR SHINY SURFACES.

Toughened silver, grey and bronze mirror is available but it is more costing and also it not classified as unbreakable so it is not guaranteed not to break. Toughened silver mirror may appears slightly distorted in the image as the heat affect the glass this way when it is heat treated. There is no antique toughened mirror available, on the Irish market, that we can offer you.

Payment Terms

To place order please reply and pay deposit or provide order number as per payment terms discussed. Non account customers may be required to pay 100% of the invoice at time of ordering.

Please note lead times advised will not begin until we receive official order with payment /deposit .

Credit / Debit card , Cash & EFT payment are accepted.

OUR BANK DETAILS :

AIB, Westend Retail Park, Blanchardstown, Dublin 15

IBAN: IE81AIBK93251503207034

BIC: AIBKIE2D

GDPR: Please be assured that the purpose of your contact details retained are purely for normal business transactions between yourself and Capital Glass and will always be of a nature that protects your contact details whilst facilitating progress for both parties in relation to this industry alone.

Colour Glass Splashback Sign Off Sheet

Please sign or fill in and email to the office -
sales@capitalglass.ie **UNDER NO CIRCUMSTANCES DO WE: remove customer taps or any electrical fittings that require the services or a different tradesman i.e plumber or electrician.**

Sockets / power or heating points will be screwed off and re-screwed on IF agreed when measuring. Not replaced or wires disconnected.

We will turn off power to sockets prior to doing this. We accept no responsibility for any further problems that may arise whilst carrying out this process.

Please note colour on glass Splashbacks may look slightly different than the same colour on a wall or press. Some colours can be diffused by glass. Often lighting and shadows can make colour look different when fitted as would happen in the case of tiles, wallpaper or paint.

I accept above prior to my order :

I Choose Colour Code: _____

Signed: _____

Print Name: _____

Date: _____

Sometimes it is necessary to cut out small pieces off presses or areas around them so the glass will fit “ snugly”. Please sign of you agree to allow our fitter to do this if its required.

NB it is at your own risk .

Signed: _____

Print: _____

Date: _____

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Mirror Sign Off Sheet

**Please sign or fill in and email to the office -
sales@capitalglass.ie**

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Sockets / power or heating points will be screwed off and re-screwed on. Not replaced or wires disconnected. We will turn off power to sockets prior to doing this. We accept no responsibility for any further problems that may arise whilst carrying out this process.

I accept above prior to my order:

Type of mirror: _____
Signed: _____
Print Name: _____
Date: _____

Sometimes it is necessary to cut out small pieces off presses or areas around them so the glass will fit “ snugly”. Please sign if you agree to allow our fitter to do this.

NB it is at your own risk . in your case it is not an easy job .

Signed: _____
Print Name: _____
Date: _____

Payment Terms

To place order please reply and pay deposit or provide order number as per payment terms discussed. Non account customers may be required to pay 100% of the invoice at time of ordering. Please note lead times advised will not begin until we receive official order with payment /deposit . Credit / Debit card , Cash & EFT payment are accepted.

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